



QUALITY & ENVIRONMENTAL POLICY

TIMIK Group AB is dedicated to maintaining the highest standards in both our products and services as well as environmental sustainability to ensure the safety and satisfaction of our customers. We are committed to conducting our business in a way that reduces environmental impact, enhances operational efficiency and ensures the delivery of high-quality MedTech products and services in line with ISO 14001 and ISO 9001 standards. Our commitment is reflected in the following key principles:

Patient Safety and Product Quality

- Customer Focus: We aim to be a leading supplier of high-quality, MedTech products in our chosen clinical areas, prioritizing patient safety and customer satisfaction.
- Excellence in Service: Our experienced sales and service team ensures that customers benefit from our expertise, receiving products and services that meet the highest quality standards.

Environmental Responsibility

- Sustainable Business Practices: We collaborate with all relevant stakeholders to reduce our environmental footprint, minimize the use of harmful substances, and promote the use of renewable materials in our products.
- Efficient Resource Use: TIMIK Group AB is committed to using resources efficiently, including energy, water, and materials, while minimizing waste through recycling and reuse.

Compliance with Laws and Regulations

- Legal Adherence: We ensure compliance with all applicable environmental, quality, and safety regulations in all countries where we operate. We do it in a manner that safeguards life, health, and the environment.
- Commitment to Agreements: We respect all agreements with customers and suppliers, ensuring loyalty, respect, and professionalism in all interactions.

Continuous Improvement

- Quality Enhancement: We strive to maintain and improve our position as a quality-conscious company by seeking feedback and continuously developing our processes and products.
- Environmental Performance: We continuously assess and improve our environmental practices and impact, setting measurable goals to enhance our performance.

Employee Training and Awareness

- Quality Development: We encourage open communication, trust, and knowledge-sharing within our team and with external partners, ensuring continuous professional development.
- Environmental Training: We provide ongoing training to ensure employees are aware of their roles within our environmental management system and the impact of their actions.

Cost Efficiency and Responsibility

- Cost Awareness: TIMIK Group AB operates with frugality and responsibility, ensuring that we deliver high-quality products and services at competitive prices while minimizing waste, environmental impact and optimize resource use.

This policy ensures that TIMIK Group AB is recognized not only for its unwavering dedication to quality, customer service, and operational excellence but also for our commitment to environmental sustainability.